U.S. Patent

	fm 2-a CONTRASTING COMMENTS 20 0598594706808725
	PLEASE MARK X TO EXPRESS YOUR OPINION
12~-	HOW WAS YOUR ROOM RESERVATION MADE? This hotel's reservation department Group reservation Toll Free 800 number Company travel department Travel agent 16 18 Other
14~-	WHAT WAS THE PRIMARY PURPOSE OF YOUR VISIT? Pleasure Business Convention/banquet
10~-	

FIG. 1